



CIRCULAR

Reference: CMS not receiving incoming landline calls
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Circular 12 of 2015: CMS not receiving incoming landline calls

Dear CMS Stakeholder,

Please be advised that all Telkom based inbound calls (landline calls) are not currently coming in to the CMS phone network due to a technical error from Telkom's side. We do not know how long this may take but the matter has been escalated as Very Urgent.

The CMS phone network is able to receive calls from mobile phones.

We will inform all stakeholders once the issue has been resolved.

We apologise for the inconvenience. Thank you for your understanding and patience.

Jaap Kugel
Chief Information Officer
Council for Medical Schemes