



CIRCULAR

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Reference : Real time monitoring
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Circular 47 of 2014: Real time monitoring (RTM)

Pursuant to the roll out of the Real Time Monitoring (RTM) system, many schemes have been submitting monthly figures to the Council for Medical Schemes (CMS) as per Circular 17 of 2014. It has however been noted that not all schemes are submitting and those that are submitting are not submitting in the manner intended by CMS. The intention is to have all schemes submitting via the Web Service where data would be extracted directly from the schemes internal systems with no interfaces requiring manual data inputs/capturing.

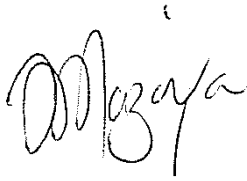
Where it is found that schemes are not submitting and where indicators have not been correctly disclosed, the CMS will engage with schemes individually to ensure that data submitted for 2014 is complete and correct. Schemes may be required to resubmit data relating to prior months.

Further to this schemes are also requested to indicate to the CMS any challenges schemes may be experiencing as well as recommendations for improvements in the manner in which the information is currently submitted.

CMS is aware that many schemes cannot submit information as intended i.e. via Web Service due to the combination of financial and utilisation indicators contained in RTM, which are typically sourced from a number of applications/systems. CMS is open to suggestions on how to simplify the process to enable improved reporting in 2015.

Comments and recommendations must reach the CMS no later than 1 November 2014 at e.figueiredo@medicalschemes.com

For further details in respect of the submission process, kindly refer to <http://www.medicalschemes.com/files/SysDocs/RealTimeMonitoringSchemes.pdf>.



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