



## CIRCULAR

Reference: ITAP- Circulars  
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### **Circular 4 of 2016: Invitation to comment on the results of ITAP initiative – measuring quality and outcomes of managed care interventions**

The Industry Technical Advisory Panel (ITAP) of the Council for Medical Schemes (CMS) consisting of a panel of experts and industry participants who contribute towards the mandate of measuring the impact of managed care interventions insofar as the techniques apply to funding of benefits to medical scheme beneficiaries.

It was resolved to commence with a participative process to measure and evaluate the performance of managed care organisations which are accredited. These entities are required to demonstrate their value proposition as it relates to the manner in which they render managed care services to beneficiaries of medical schemes.

The process adopted includes the development of entry level criteria, process indicators and outcomes for all chronic disease conditions which medical schemes provide to their beneficiaries as part of the Chronic Disease List (CDL's). This circular covers the following conditions with links to documentation below:

1. [Hypertension](#)
2. [Coronary Artery Disease/Hyperlipidemia/Ischæmic Heart Disease](#)
3. [Diabetes Mellitus – Type 2](#)
4. [Asthma and COPD](#)
5. [Chronic Renal Failure](#)

Please consider the self-explanatory documentation with regard to the treatment as indicated by medical schemes and their contracted parties and furnish the CMS with any comments or suggested changes you may have.

**Kindly furnish such comments to the Accreditation Unit for the attention of Ms B van der Walt by e-mail to [b.vdwalt@medicalschemes.com](mailto:b.vdwalt@medicalschemes.com) by 18 March 2016.**

A final document incorporating the comments and suggested changes by stakeholders will be published. This new document will be introduced in the evaluation process along with standards to accredit managed care organisations which provide these services.

We appreciate your participation in this process.



**Danie Kolver**  
**General Manager: Accreditation**  
**Council for Medical Schemes**