



Reference: Real Time Monitoring
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Circular 8 of 2017: Real time monitoring (RTM) for 2017

The Council for Medical Schemes (CMS) would like to advise medical schemes of the deadlines for the monthly Real Time Monitoring (RTM) submissions for 2017.

Schemes are also referred to the Help File for 2017 for further details regarding the submission process:

[Help file](#)

The Help File is only applicable from January 2017 submissions onwards.

Schemes should note that two new RTM indicators and one new result has been added to the RTM submission process. An indicator to submit the number of members (iMembers) has been added together with a dependent ratio result (in the results report) in order for schemes to check the accuracy of members and beneficiaries submitted. An email indicator (sEmailAddress) has also been added for users to provide, at a minimum, one email address to which a report will be emailed per RTM submission.

Details regarding the new indicators are reflected in the table below:

Indicator name	Type	Description	Time period to submit	Validations
iMembers	Integer	Members: The sum total of members.	At the end of the relevant month	Values must be greater than 0 AND less than iBeneficiaries indicator
sEmailAddress	String Text	Email address to be supplied by users.		One address at a minimum with; separating each. Each address to have @ sign in.

Details regarding the new dependent ratio in the results report are reflected in the table below:

Results	Type	Calculation
Dependant Ratio	Numeric (2 decimals)	= Dependants/ iMembers Dependants= iBeneficiaries - iMembers

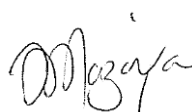
All medical schemes are directed, as per the provisions of Section 44 (5)(b) of the Medical schemes Act 131 of 1998 ("the Act") to submit the required information no later than **four weeks after every month end**.

The following submission dates apply for 2017:

Month Data	Submission Date
January	By 24 February 2017
February	By 24 March 2017
March	By 5 May 2017
April	By 26 May 2017
May	By 23 June 2017
June	By 28 July 2017
July	By 25 August 2017
August	By 29 September 2017
September	By 27 October 2017
October	By 24 November 2017
November	By 5 January 2018
December	By 26 January 2018

The web service with the new specifications for 2017 will be made available from 10 February 2017 for schemes to apply their changes and submit RTM data for 2017.

Further, your attention is drawn to the provisions of Section 66(3) of the Act, in terms of which any medical scheme which fails to furnish the Registrar with the requisite information, shall be liable to a penalty of R1 000 (one thousand Rand), for every day for which the failure continues.



Tebogo Maziya
General Manager: Financial Supervision
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