



PRESS RELEASE

Reference : CMS congratulates Mr Ebrahim Mohamed in his appointment as
Commissioner of the NCC
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CMS Press release 12 of 2013: CMS congratulates Mr Ebrahim Mohamed in his appointment as Commissioner of the NCC

The Council for Medical Schemes (CMS), an autonomous statutory body created by parliament to regulate Medical Schemes in South Africa, today said that it warmly welcomed the appointment of Mr Ebrahim Mohamed as Commissioner of the National Consumer Commission (NCC).

In congratulating the new Commissioner Dr Monwabisi Gantsho, Chief Executive of CMS and Registrar of medical schemes, said that having served in the role of Acting National Consumer Commissioner since August 2012 Mr Mohamed was no doubt well acquainted with needs of the South African public and how best to meet those needs.

Commenting on the appointment Dr Gantsho said: "Mr Mohamed is perfectly positioned to make a meaningful contribution to the NCC and to further improving the position of the South African consumer. The investigation of the NCC into meat labelling under the aegis of Mr Mohamed last month is a fine example of the difference that can be made in bettering the situation of consumers across the board."

"As a statutory body responsible for a massive and important industry the CMS also has a vital role to play in the lives of South African consumers. The private healthcare industry and medical schemes in particular have repeatedly come under public fire for their perceived poor customer service. Within its own jurisdiction CMS is working hard to improve the overall situation of the medically insured population of the country and to ensure that they become better, more astute healthcare consumers," said Dr Gantsho.

In April this year CMS launched a consumer education drive encouraging South African consumers to stop being armchair critics and 'slacktivists' and to become actively involved with the running of their medical schemes. At the time Dr Gantsho urged medical scheme members to take ownership of their schemes stating that scheme members could start by reading their medical schemes' specially produced booklets, brochures and rules and by attending the annual general meeting (AGM) of their medical scheme.

“As the champion of South African medical scheme members CMS is looking forward to working in close collaboration with the new commissioner of the NCC. We wish Mr Mohamed a long and productive tenure in the commissioner’s chair and sincerely trust that we will be able to work together in the best interests of South Africa’s healthcare consumers,” concluded Dr Gantsho.

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