



## PRESS RELEASE

Reference: CMS warns against Thutwa  
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### **Press Release 13 of 2015: CMS warns public against unaccredited healthcare broker Lebogang Charlotte Thutwa**

The Council for Medical Schemes (CMS), regulator of the medical schemes industry, would like to warn the public to act with caution when dealing with Lebogang Charlotte Thutwa (Ms Thutwa). Ms Thutwa is not accredited in terms of the Medical Schemes Act 131 of 1998 (MSA) to render healthcare broker services.

The CMS has rejected an application for accreditation as a healthcare broker for Ms Lebogang Charlotte Thutwa. Ms Thutwa applied for accreditation as individual to perform medical scheme broker services as employee of an accredited brokerage, Jenus Health (Pty) Ltd which is doing business in Johannesburg.

Prior to granting accreditation, applicants must satisfy the Council for Medical Schemes that they meet the minimum academic qualification requirements. Ms Thutwa submitted a certified copy of a senior certificate (Grade 12) along with her application. Upon verifying the contents of the certificate presented, the appointed service provider confirmed that the applicant provided misleading and false information to this office. The employer was notified of the findings and refusal by this office to accredit the individual. The employer confirmed that it was in the process of instituting action against her.

Any person providing broker services is required to comply with Section 65 and Regulation 28(B) as envisioned in the MSA – this deals amongst other things with the minimum criteria brokers have to meet, including qualifications and experience.

The CMS again reminds consumers who wish to appoint healthcare brokers or brokerages for the purpose of rendering broker services, to verify beforehand with CMS or either the customer care line (0861 123 267) or on the website [www.medicalschemes.com](http://www.medicalschemes.com) as to whether or not such entity or individual is accredited to render broker services.

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**For more information**

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